

# Impact Report Fiscal Year 2021



## **Our Mission**

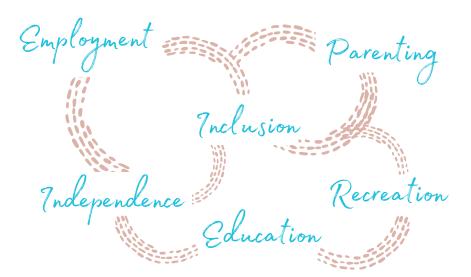
Pearl Buck Center offers people with various abilities and their families quality choices and supports to achieve their goals.

Choices

Community Employment
Life-Enhancing Activities Program
Preschool
Family Supports
Project SEARCH
Supported Living
Vocational Academy
Job Discovery

Supports

Consultation
Family Support
Job Coaching
Job Development
Meetings with entire support team
Adaptive technology
Basic needs assistance
Parenting education



Pearl Buck Center can help you get where you want to be.

## Who We Are







#### **FY21 Board of Directors**

Tina Gutierez-Schmich, PhD, Board President
Selene Jaramillo, Vice President
Cinda Gangle, Secretary
Gary Collins, Treasurer
Scott Bales
Kelly Beckley
DeLeesa Meashintubby
Dr. Tara Paluska
Ron Redding
Sue Wickizer

#### FY21 Staff Leadership

Margaret Theisen
Executive Director

Stephanie Beeck
Chief Operating Officer

Holly Powell
Community Services Director

Barbara Sloat

Adult Services Director

Lise Schellman
Preschool & Family Supports Director

Eileen Lahey
Finance Director

## Navigating Changes & Challenges

Pearl Buck Center (PBC) began this fiscal year in such a state. Many hallways were empty. Silence filled the air. Four months into the unknown of a pandemic we were still managing chaos. But manage, we did. Against incredible odds we kept every program in our agency functioning. Most often this was at a reduced rate or with short term closures, but we excelled in keeping our Mission foremost in mind and shored each other up to keep going. There have been painful and frustrating moments for all, and intense stress for staff particularly those in direct contact with our clients, students, interns, children, and families. They bore the burden with great courage and fortitude. Their compassion and commitment are unparalleled and forever appreciated.

Our Supported Living and Family Support teams excelled in their effort to ensure the health and safety of our clients and families. With significant precautions, connecting with people in their homes continued. Although our LEAP participants and The Academy students were forced to stay home for months, we quickly turned to the virtual world with outreach to keep connected to them. There were allowances for some one-on-one connections that continued and as allowed, small groups returned. Our Preschool quickly converted to an Emergency Childcare Center, allowing desperately needed respite for parents and enriching activities and food for the children. We added transportation services while the transit company closed operations to us. Project SEARCH was suspended and also went virtual, and hospital interns returned in the spring. Clients in Community Employment slowly were brought back successfully into the workforce and exceeded the State average of 20+ hours worked by nearly 10%.

The Administrative, Accounting, and Resource Development teams were outstanding in their efforts to ensure financial stability throughout the year, expanding Center Pointe Services customers. We maximized grants and government funding, and reduced expenses when possible. We had the opportunity to fund \$100,000 in appreciation bonuses to all staff, just in time for November and December holidays. Our Engraving and Production team met customer fulfillment order challenges and also conducted inventories and efficiency analyses. Our Facilities and Janitorial staff ensured enhanced sanitation requirements were exceeded, not just met, providing upgrades such as handsfree faucets and toilets. Extensive office painting occurred in preparation for welcoming returning staff. We accomplished the return of our Community Services programs to our main offices, ensuring opportunity for better communication and alignment of programming.

All these accomplishments remind us of one of our namesake's famous quotes: "You cannot make yourself feel something you do not feel, but you can make yourself do right in spite of your feelings." This has surely been a year of doing right, bringing compassionate service each and every day.



Margaret Theisen
Executive Director



Jina Gutierez-Schnich, Phl)
Board President

## Community Services

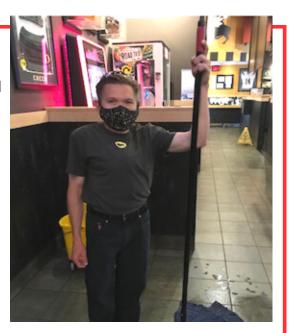
#### **Community Employment**

Assists individuals with intellectual and developmental disabilities (IDD) to locate and retain **quality jobs** in the community.

This program provides **Job Discovery** to determine the right fit for available jobs, **Job Development** for those ready to work, and **Supported Employment** so clients can remain successful in their jobs.

95 clients served







## **Supported Living**

Assists individuals with IDD to live as independently as possible in their homes while remaining safe. This can include but is not limited to: household cleaning and maintenance; meal planning and preparation; grocery shopping, and money management.

dd clients served

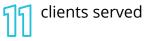


## Life-Enhancing Activities Program

## Life-Enhancing Activities Program (LEAP)

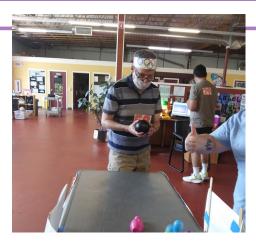
Increases opportunities for adults with IDD to be active participants in the community through art, community integration, and social enrichment.

In order to keep our clients safe through the pandemic, LEAP moved to a majority virtual program with very limited onsite activities. One-on-one sessions were maintained along with get-togethers on Zoom. Small in-person groups were allowed starting in June, with up to six clients and staff.





clients benefiting from LEAP and other PBC services







## Preschool & Family Supports

#### **Preschool & Family Supports**

Provides tuition-free preschool and wrap-around services for families led by parents with cognitive limitations. The **Preschool** program uses specialized curriculum and positive behavioral supports to provide children with language/literacy and social/emotional development needed for kindergarten readiness. Supported by the generosity of community grants and donations, the program is 100% tuition-free for families in need.



**Family Supports** services are provided to every family with a child enrolled in the preschool. Additionally, our staff provides Family Supports services to families referred to us through Outreach and by the Department of Human Services (DHS), Child Welfare. Our wide range of support services includes:

- **Parenting Education and Support**, adapted for adults with cognitive limitations, provided at Pearl Buck Center and in-home visits.
- **Case Management**, a collaborative process of assessment, planning, facilitation, evaluation, advocacy, and coordination of care provides families with support to meet basic needs and maintain a safe and stable home.

98

adults & children served by preschool



164

adults & children served by family supports

**Did you know**: nearly 55% of all families served by the Preschool and Family Supports Program have had some level of involvement with DHS Child Welfare. Our staff support, engage, and educate parents with cognitive limitations as they work toward positive resolutions.

Pearl Buck Center is a United Way Agency
Thank you for your support!



## Project SEARCH

#### **Project SEARCH**

A nationally acclaimed **nine-month internship** program that prepares young adults with IDD for community employment through **on-the-job experience** and **classroom instruction** for targeted skill building.

To date, Project SEARCH has received two national awards for its success rate. On average, 92% of graduates are employed within three months of completing the program.



interns graduated graduated

Working with changing health and safety regulations amid Covid reshaped this year's program. We were required to lessen the number of participating interns and prolong the school year into August 2021. Instruction was held on Zoom and limited in-person education activities were planned. Our partners at PeaceHealth Sacred Heart Medical Center (RiverBend and University District) remained closed until spring 2021.





## **Vocational Academy**

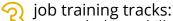
#### Vocational Academy

Provides an exciting combination of classroom learning and hands-on work experience, and promotes community involvement through guest speakers and field trips. Through Covid, we've expanded our services with offsite visits and virtual classrooms.

Individuals of diverse capabilities and backgrounds are prepared for competitive jobs in the community through personal development, career exploration, and job-specific training using differentiated, person-centered instruction.

The Vocational Academy is licensed through the State of Oregon, Department of Developmental Disability Services.

worksite visits



- Workplace Skills
- Life Skills
- Caregiving/First Aid

clients served









### Center Pointe Services

#### **Center Pointe Services**

Founded with the goal to improve the efficacy and long-term sustainability of Pearl Buck Center and other agencies working with people with IDD. This is achieved by providing support and consultation through NOTO, financial services, and business consulting.



**NOTO** is a web-based client data management software developed by Pearl Buck Center staff. NOTO benefits:

- Securely access client data, records, notes, and documents from any location
- Easily track outcomes for clients in both time and quality
- Identify trends in client behaviors or changing needs
- Reconcile state billing across all data systems
- Save staff time (and money) with more efficient, streamlined processes
- Compliance with Electronic Visit Verification reporting requirements

Agencies using NOTO experience stafff time savings of

56 - 120
hours / month

Center Pointe Services are provided internally to Pearl Buck Center staff, and externally to business customers. This year we had seven customers and are excited to continue to grow!



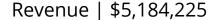


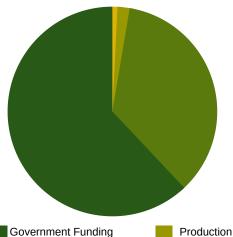


## FY21 Financials

## **Budget**

These are preliminary numbers, not yet audited.

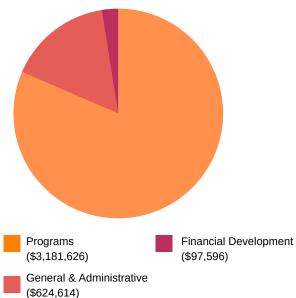




- Government Funding (\$3,214,838)
- Grants & Contributions (\$1,832,237)

includes Federal Paycheck Protection Program loans

## Expenses | \$3,903,836





(\$97,521)

(\$39,629)

Center Pointe

& Misc. Income

#### VOLUNTEERS —

50

557

volunteers donated hours

\$15,896

worth of volunteer services

## **Business Connections**

## **Community Employment Partners**

Albertson's

**Alvord Taylor** 

Bounce

Bricks & Mini Figs

Buffalo Wild Wings+

**Burger King** 

Coastal Farm+

Crescent Park Senior Living

Crumbl Cookies+

Dari Mart (4 locations)

Eugene Ems+

Episcopal Church of the Resurrection+

**Fuller Cabinets** 

Fred Meyer (2 locations)

Graduate Eugene

Head Start of Lane County++

King Estate

Lowe's Home Improvement

Lund Development+

Market of Choice+

Marley's Monsters++

MOD Pizza++

**New Day Bakery** 

No Name Garage

Northwest Straps+ ++

PeaceHealth Sacred Heart

Pearl Buck Preschool

**Public House** 

Safeway

**SELCO Community Credit Union** 

Serenity Lane

Taco Bell+

**Target** 

Tim's Trims Barbershop

ThermoFisher Scientific

University of Oregon

**UpStart Crow Theater** 

Valley River Inn

Walmart

Waterford Grand++

+ new partner FY21

++ multiple employees



Thank you for your support!

## **Pearl Buck Center Supporters**

#### \$20,000+

Linda Korth

Lane County Human Services Commission

McKay Family Foundation

Melvin Larson Trust

Oregon Department of Education,

Early Learning Division

Oregon Department of Human Services,

Child Welfare

Donna J. Shepherd Bequest

The Kelly Beckley & Christine Storment Fund

of the Oregon Community Foundation Charles D. Trover Family Foundation

United Way of Lane County

#### \$10,000 - \$19,999

Kaiser Permanente Gives

Lane Forest Products

PacificSource Foundation

Julaine & Gary Wildish

#### \$5,000 - \$9,999

Diane & Jim Hallstrom

The Herbert Templeton Foundation

#### \$1,000 - \$4,999

Gingie & Bill Anderson

Linda DeSpain & Jack Billings

The Candace Callan Fund

of The Oregon Community Foundation

The Casalegno-Theisen Legacy Fund

of The Oregon Community Foundation

Central Lutheran Foundation

Chambers Construction Co.

Hilary & Frosty Cummings

Linda Dunham

Ann & Andrew Elliott

FEMA (Federal Emergency Management

Agency)

First Interstate Bank

Cinda & Jim Gangle

Sue & Dennis Gardiner

Mary Curtis-Gramley\* & Dale Gramley

Tina Gutierez-Schmich, PhD

Gloria & Duane Hadley

The Albert B. and Jean E. Hallstrom Fund

of The Orgeon Community Foundation

The Elizabeth S. Holden Fund

of the Oregon Community Foundation

Simon Levear

Stuart Liebowitz

Marley's Monsters

McKay Investment Co., 4th Generation Group

The Herbert J. Merker Fund

of the Oregon Community Foundation

**Newburn Family Foundation** 

Our Children Oregon

our crimaren orego

Jake Sablosky

Barbara S. Sloat

Linda & Steve Sogge

## Pearl Buck Center Sustainers

#### Donors giving for 20 or more years total

Willa & John Alvord

Ted\* & Marie Baker\*

Louis Bauer

Christine Storment & Kelly Beckley

Candace Callan

Pauline Camerer

Edwin & Pauline Chaffin

Church Women United of Lane County

Val Taylor Close & Dan Close

Suzy & Ronald Crasilneck

Rita Cronlund

**Dorothy Cruickshank** 

Hilary & Frosty Cummings

Delta Kappa Gamma

Allan Gemmell

Judy & Bob Godfrey

Susan & Steven Gordon

Mary Curtis-Gramley\* & Dale Gramley

Sheila Grossman

Diane & Jim Hallstrom

Kathleen & Michael Hennessy

Donna & Ronald Ivanoff

Carol & Robert John

Virginia & Floyd Jones

Eileen McNutt & Tim Keeley

Lane Forest Products

Stuart Liebowitz

Mimi & Robert Marxen

McKay Family Foundation

Mary & L. J. Murdock

Shirley Newell

Martha & Warren Pavlat

Kathleen & Walt Petty

Janet & Richard Reed

Marian & Joe Richards

Norma & Irvin Roth

Earlene & Scottie Scallion

Gretchen & Jerry Schott

Thomas & Diane Sciarretta

St. Mary's Episcopal Church

Edmund & Linda Trimnell

United Way of Lane County

Patsy Watts\*

Anne Moffett & Gordon Wright

\*Deceased

Since you get more joy out of giving joy to others, you should put a good deal of thought into the happiness that you are able to give.

~ Fleanor Roosevelt

## Legacy of Giving to Help Others

If you want to help others, give. If you want to help yourself, give anonymously.

~ Gary Wildish



Since 2008, Julaine and Gary Wildish have generously yet quietly supported Pearl Buck Center behind the scenes. With a little coaxing, they graciously agreed to allow us to recognize them for the significant support they have provided.

Gary couldn't refuse the late Ted Baker when he encouraged him to get involved with the Center in 2008. Ted knew Gary would be key to the success of

the agency's capital campaign to renovate the Eugene W. 1st Avenue headquarters building. Gary served on the PBC board for more than 8 years and continues to contribute his wisdom and expertise in Emeritus status.

Julaine and Gary recently made a decision to focus their support locally in the community where they live and work. They want others to know about Pearl Buck's mission to support adults with varying abilities and are proud to help our constituents work and socialize which is vital to their self-esteem and self-worth. They also believe our preschool is breaking the cycle to ensure children's opportunity to experience success in life.

We are so grateful to them for graciously sharing their time, treasure, and talent to benefit the individuals, children, and families we support.

#### What will your legacy be?

If you are interested to learn more about how to include Pearl Buck Center in your estate planning, please contact Eileen Sigler at 541-501-1371.



#### **Pearl Buck Center**

3690 W. 1st Ave Eugene, OR 97402 541-484-4666

#### pearlbuckcenter.com



